



**MBA (TRAVEL AND TOURISM) DEGREE IV SEMESTER EXAMINATION
MAY 2014**

**SMT 2403 AIRLINE MANAGEMENT
(2012 Admissions)**

Time: 3 Hours

Maximum Marks : 50

PART A
(Answer *ALL* questions)

(5 x 2 = 10)

1. What are the parts of an aircraft?
2. What are the different types of airlines?
3. What is meant by freedom of air?
4. What is a chartered flight?
5. What is a Multipurpose Document (MPD)?

PART B
(Answer *ANY FIVE* questions)

(5 x 4 = 20)

6. Describe and explain the steps in planning an itinerary of travel by air with an example.
7. What are the roles and functions of Airport Authority of India?
8. Explain the services offered at an Airport with the help of a flow diagram.
9. Explain the international regulations pertaining to international air transportation of passengers.
10. Explain the principle and working of code share in the airline industry. What are its advantages and disadvantages?
11. Discuss the present scenario of Indian civil aviation industry.
12. Discuss the evolution of revenue nodes for low cost airlines and outline the low cost airline management in India bringing out its strengths and weaknesses.
13. Explain the salient features of Warsaw Convention.

PART C
(Answer *ANY TWO* questions)

(2 x 10 = 20)

14. Discuss the reservation procedure of an international flight ticket through a travel agent and compare it with an online reservation procedure for the same.
15. Compare the Indian airline industry before and after introduction of Open Sky Policy.
16. Discuss the relevant rules and procedures for the carriage of (a) pet animals (b) dangerous goods by air transport.