

M.B.A. DEGREE (TRAVEL AND TOURISM) II SEMESTER EXAMINATION, JUNE 2010

SMT 2203 AIRLINE MANAGEMENT

Time: 3 Hours

Maximum Marks : 50

(All questions carry EQUAL marks)

(5 x 10 = 50)

- I. A. Outline the areas of activity and functions of IATA.
OR
B. Analyse the Indian aviation industry before and after introducing open sky policy.
- II. A. List out the IATA areas and sub areas of the world.
OR
B. Write short notes (i) International dateline
(ii) Elapsed time
(iii) GMT
(iv) Time zones
- III. A. Discuss the nature of inflight services in an international flight.
OR
B. Describe the airport check-in formalities of a departure terminal.
- IV. A. a. Write the IATA three letter city codes for the following cities
(i) Osaka (ii) Addisababa (iii) Brisbane
(iv) Los Angeles (v) Bunes Aires
b. Write the two letter codes of the following airlines
(i) Kingfisher (ii) Jet Airlines (iii) Lufthansa (iv) Alitalia
(v) United Airlines
OR
B. a. Identify the global indicator
(i) SYD - LAX - SAO
(ii) MOW - BKK - HAN
(iii) MOW - OSA - TPE
(iv) JKT - SEL - IST
(v) IEV - HEL - BKK - OSA
b. Calculate the elapsed time
SQ 12 leaves from Singapore on 10th March at 09:40 hrs. and arrives in Tokyo on the same day at 17.35 hrs. Calculate the elapsed time (Singapore GMT +8, Japan GMT +9)
- V. A. Discuss the reservation procedure of an international flight ticket through a travel agent.
OR
B. Calculate the fare and complete the fare calculation box for the following journey (Fare type - F, EMA:NA, IROE - 1.000000, N(1), LC-USD)

BEY-ME-X/LCA-CY-LON-BA-DUS

(Sold in BEY, ticketed in BEY)

	<u>FOW</u>	<u>NUC</u>	<u>MPM</u>	<u>RULE</u>	<u>TPM</u>
BEY - LCA	190.00		153	Y118	BEY-LCA 128
- LON	1429.00		2720	Y118	LCA-LON 2028
- DUS	1324.00		2493	Y118	LON-DUS 298
