

Maximum Marks: 50



Time: 3 Hours

## MBA (INTERNATIONAL BUSINESS) DEGREE IV SEMESTER EXAMINATION JUNE 2012

## SMI 2405 ENTERPRISE RESOURCE PLANNING

 $(5 \times 10 = 50)$ Explain the concept of enterprise-wide system software and its significance in I. A. interface and integration effectiveness. Give an overview of traditional and newer ERP packages. B. II. A. BPR has many advantages if it is integrated with ERP. Discuss. B. ERP intervention needs in-house team and external consultant working in tandem. Comment. Ш. A. Explain the functional architecture and the features of each module of ERP. B. ERP4IT provides a process centric solution in complex information structures, implemented in relational databases for the IT organization to manage the IT itself. Discuss. IV. A. Explain the features of distributed computing and its relevance in client server systems. B. What is Electronic Data Interchange? Explain the ERP support needed in this context.

V. A. Explain the features of E – business and its linkages with ERP.

OR

B. In any ERP issue, the security and privacy factors have great concerns. Discuss how the same are dealt.