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MBA (FT)/MBA (IB)/MBA (TT)/MBA (PT) DEGREE I SEMESTER EXAMINATION NOVEMBER 2015

SMS 2101/SMI 2101/SMT 2101/SMP 2101 MANAGEMENT CONCEPTS AND ORGANIZATIONAL BEHAVIOUR

(Regular and Supplementary)

Time: 3 Hours

Maximum Marks: 50

PART A (Answer ALL the questions)

 $(5 \times 2 = 10)$

- 1. What do you mean by individual difference?
- 2. What is meant by contingency approach in management?
- 3. What do you mean by organizational climate?
- 4. What is meant by multi-cultural work force?
- 5. What is meant by motivational cycle?

PART B (Answer ANY FIVE questions)

 $(5 \times 4 = 20)$

- 6. Explain the quantitative approach towards management.
- 7. Discuss the factors affecting team work.
- 8. Explain major managerial functions.
- 9. Discuss the techniques for improving decision making.
- 10. Discuss the content and process theories of motivation.
- 11. What are the applications of emotional intelligence in organization?
- 12. How can you sustain organizational culture?

PART C (Answer ANY TWO questions)

 $(2 \times 10 = 20)$

- 13. Discuss OB as a perspective for management.
- 14. How do you think the theories of Leasuing can be applied with employees?
- 15. What steps would you take to develop a sound organizational climate?