



MBA.IV/05.16.0377

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MBA(FT)/MBA(IB) DEGREE IV SEMESTER EXAMINATION MAY 2016

SMS 2405/SMI 2406 ENTERPRISE RESOURCE PLANNING
(Regular)

Time: 3 Hours

Maximum Marks: 50

PART A
(Answer *ALL* questions)

(5 × 2 = 10)

1. What is meant by business process reengineering?
2. Distinguish between MRP-I and MRP-II.
3. What is meant by gap analysis?
4. How do you distinguish data mining and data warehousing?
5. What do you mean by competitive advantage?

PART B
(Answer *ANY FIVE* questions)

(5 × 4 = 20)

6. Explain business modeling with the help of a diagram.
7. ERP means more work and procedures. Explain.
8. Trace the evolution of ERP systems.
9. What are the main attributes of best practice business process?
10. Discuss the challenges in the implementation of ERP system.
11. Explain two-tier client-server architecture with a diagram.
12. Discuss the tangible and intangible benefits of ERP.

PART C
(Answer *ANY TWO* questions)

(2 × 10 = 20)

13. ERP system helped Indian companies to increase internal efficiency and external competitiveness. Discuss with examples.
14. Supply chain management extends the scope of ERP in today's complex business environment. Discuss.
15. Discuss the duties and responsibilities of different stakeholders in the ERP implementation.