



MBA.II/05.12.328

## MBA (FT) DEGREE II SEMESTER EXAMINATION MAY 2012

### SMS 2203 HUMAN RESOURCE MANAGEMENT

Time : 3 Hours

Maximum Marks : 50

(5 x 10 = 50)

- I. A. Describe in brief the different approaches to Human Resource Management.  
**OR**  
B. Critically evaluate the modern sources and techniques of recruitment.
- II. A. "Performance appraisal is not merely for appraisal but is for accomplishment and improvement of performance". Discuss.  
**OR**  
B. Explain the different stages of career development.
- III. A. What are the basic principles of wage/salary administration? Identify the major components of compensation programme.  
**OR**  
B. Explain the grievance handling procedure in industrial organisations.
- IV. A. Explain the importance of Human Resource Information system in global business.  
**OR**  
B. What are the approaches to good industrial relations? Suggest some methods to improve industrial relation in Indian industries.
- V. A. Write detailed note on the following:  
(i) Domestic enquiry  
(ii) Induction programme  
**OR**  
B. Write detailed note on the following:  
(i) Personnel management  
(ii) Human Resource Development

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