



MBA.F.II/11.220

MBA DEGREE (F.T) II SEMESTER EXAMINATION APRIL 2011

SMS 2203 HUMAN RESOURCE MANAGEMENT

Time : 3 Hours

Maximum Marks : 50

(Each question carries TEN marks)

I. A. Discuss the need and importance of HRM. Briefly explain various approaches to HRM.

OR

B. How do you differentiate traditional personnel management and modern HRD concept?

II. A. What care should be taken by the management at the time of initial personnel selection?

OR

B. What factors should be considered by the management when promoting an employee to a higher position?

III. A. How does knowledge management contribute to career management?

OR

B. Discuss the role of performance appraisal in human resource development.

IV. A. Discuss the influence of technological development on HRM.

OR

B. Briefly explain various stress management techniques that can be applied in an organization.

V. A. If you are appointed as an HRD Manager, how would you ensure discipline among the workers?

OR

B. Write short notes on any three of the following:

- (i) Quality of work life
- (ii) Telecommuting
- (iii) Problems of trade unions
- (iv) Functions of I.R manager.
