



MBA.T.I/11. 1013

**MBA (TRAVEL AND TOURISM) DEGREE I SEMESTER EXAMINATION  
NOVEMBER 2011**

**SMT 2107 INFORMATION TECHNOLOGY FOR MANAGERS**

Time: 3 Hours

Maximum Marks: 50

(5 × 10 = 50)

- I. A. (a) Write an algorithm to sort a list of 10 numbers in the ascending order.  
(b) Write a brief note on the technologies used for the storage and retrieval of massive data on computer.
- OR**
- B. (a) What are the input and output devices used with digital computers?  
(b) What are the salient features of the office automation package MS Power Point and MS Access?
- II. A. (a) What are the benefits and risks associated with EFT?  
(b) What is WWW and what are its uses?
- OR**
- B. (a) What are the important electronic payment systems used widely in e-commerce?  
(b) Write short notes on (i) WAP (ii) Bluetooth.
- III. A. (a) What are the advantages of DMBS?  
(b) How does a decision support systems help in Tourism management?
- OR**
- B. (a) What are the measures used for assuring quality in Information Systems?  
(b) How is data organized and stored in RDBMS?
- IV. A. Explain briefly:  
(i) Bank settlement plan  
(ii) TARSC system
- OR**
- B. Describe the relevance and use of ICT systems in International tourism.
- V. A. (a) What is IT outsourcing? What are the complexities associated with it?  
(b) What is Digital Signature? How does it ensure Data security?
- OR**
- B. (a) What is cyber crime? Give four examples of it.  
(b) Comment on the effect of cyber laws in handling cyber crime.

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