



MBA.IB.1/10.153

M.B.A. (IB) DEGREE I SEMESTER EXAMINATION NOVEMBER 2010

SMI 2101 MANAGEMENT CONCEPTS AND ORGANIZATIONAL BEHAVIOUR

Time: 3 Hours

Maximum Marks : 50

(All questions carry EQUAL marks)

(5 x 10 = 50)

- I. A. What is the systems approach to organization? In what respects the systems approach to the study of organizations superior to the traditional approach?
OR
B. What is the contingency view of organization? Does it adequately help us in designing organizations?
- II. A. Distinguish between management, organization and administration. Is management a science, an art or a profession?
OR
B. What are the components of management as an ongoing activity? Describe the principle elements and skills of management.
- III. A. Discuss the role of Job values and Job attitudes on performance.
OR
B. Explain the importance of Personality and Emotional intelligence in organizational commitment.
- IV. A. Why do you think it is important to understand attributional process in organizations? Describe the errors that affect attribution process.
OR
B. What are the similarities and differences between the Expectancy Model and Behaviour Modification?
- V. A. "Effectiveness results from a leader using a style that is appropriate to the demands of the environment". Critically examine the leadership theories that support this approach.
OR
B. Define Communication. What are the various barriers to effective communication? Suggest some suitable measures to overcome these barriers.
