



MIB.(S).1/10.195

**MIB DEGREE I SEMESTER(SUPPLEMENTARY) EXAMINATION NOVEMBER 2010**

**SMI 2101 MANAGEMENT CONCEPTS AND ORGANIZATIONAL BEHAVIOUR**

Time: 3 Hours

Maximum Marks : 50

(All questions carry EQUAL marks)

- I. A. What is the systems approach to organization? In what respects the systems approach to the study of organizations superior to the traditional approach?  
**OR**  
B. What is the contingency view of organization? Does it adequately help us in designing organizations?
- II. A. Distinguish between management, organization and administration. Is management a science, an art or a profession?  
**OR**  
B. What are the components of management as an ongoing activity? Describe the principle elements and skills of management.
- III. A. Discuss the role of Job values and Job attitudes on performance.  
**OR**  
B. Explain the importance of Personality and Emotional intelligence in organizational commitment.
- IV. A. Why do you think it is important to understand attributional process in organizations? Describe the errors that affect attribution process.  
**OR**  
B. What are the similarities and differences between the Expectancy Model and Behaviour Modification?
- V. A. "Effectiveness results from a leader using a style that is appropriate to the demands of the environment". Critically examine the leadership theories that support this approach.  
**OR**  
B. Define Communication. What are the various barriers to effective communication? Suggest some suitable measures to overcome these barriers.

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