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MBA DEGREE IV SEMESTER EXAMINATION APRIL 2018**SMS 2429 MANAGEMENT OF INDUSTRIAL RELATIONS**
(Regular/Supplementary)

Time: 3 Hours

Maximum Marks: 50

PART A(Answer *ALL* questions)

(5 × 2 = 10)

Write notes on:

1. Mediation.
2. Win-lose bargaining.
3. Grievance rate.
4. Contract arbitration.
5. Writ of certiorari.

PART B(Answer *ANY FIVE* questions)

(5 × 4 = 20)

6. Discuss the emerging concepts and trends in IR.
7. Enumerate the principles of Grievance Handling.
8. Illustrate the recommendations of 2nd National Commission on Labour.
9. Sketch approaches to industrial relations.
10. Illustrate the salient features of Industrial Employment Act, 1946.
11. Bring out the relevant provisions under Disputes Act, 1947.
12. Discuss IR and Technological change.

PART C(Answer *ANY TWO* questions)

(2 × 10 = 20)

13. Discuss the human implications of adding a second formal organization (the Trade Union) to the employment relationship.
14. In what ways is it possible for labour legislation to influence human relationships at work? Discuss.
15. Discuss the idea that collective bargaining is a continuous process and in what way collective bargaining a human problem, as distinguished from an economic and technical problem?