



MBA(IB)IV/06.12.491

**MBA (INTERNATIONAL BUSINESS) DEGREE IV SEMESTER EXAMINATION
JUNE 2012**

SMI 2409 MANAGEMENT OF INDUSTRIAL RELATIONS

Time: 3 Hours

Maximum Marks: 50

(5 × 10 = 50)

- I. A. Discuss the nature, scope and importance of industrial relations in the present context.
OR
B. Explain the objectives and functions of trade unions in India. Why are trade unions criticized by the employers?

- II. A. What do you understand by the term Industrial dispute? What are the causes of labour unrest in India?

OR

- B. Write short notes on the following:
(i) Industrial democracy
(ii) Works committees
(iii) Standing orders

- III. A. What is meant by 'unfair labour practices'? Enumerate five such practices.

OR

- B. Distinguish between legal and illegal strike. What are the consequences of an illegal strike to the participating workmen?

- IV. A. Explain the concept and principles of industrial discipline. Discuss the code of discipline in industry.

OR

- B. What are the essentials of a good grievance procedure? Discuss.

- V. A. What is meant by collective bargaining? Explain the essentials of successful collective bargaining.

OR

- B. Explain the various methods of workers' participation in management. What are the benefits of workers' participation in management?
