



MBA.F.IV/05.13. 0457

MBA DEGREE (FT) IV SEMESTER EXAMINATION MAY 2013

SMS 2408 MANAGEMENT OF INDUSTRIAL RELATIONS

Time: 3 Hours

Maximum Marks: 50

(5 × 10 = 50)

- I. A. What are the different approaches to industrial relations? Discuss.
OR
B. "In the emerging business scenario, the traditional industrial relations are losing their importance and relevance" Discuss.
- II. A. What are the problems faced by trade unions in the present business environment? Explain the measures to strengthen Trade Union Movement in India.
OR
B. What are the legal provisions for going on strike? Explain the concepts legal, illegal, justified and unjustified strike.
- III. A. Explain briefly any two of the following:
(i) Gains sharing
(ii) Collective bargaining
(iii) Industrial democracy
OR
B. What do you mean by participative management? How is it different from traditional management?
- IV. A. What are the causes of grievances? Explain the different steps of a grievance procedure.
OR
B. Explain the procedure of domestic enquiry.
- V. A. What is the impact of technology on industrial relations? Discuss.
OR
B. What are the recommendations of second national commission on labour? List at least six.
