

MBA.F.IV/06.12.481

MBA (FT) DEGREE IV SEMESTER EXAMINATION JUNE 2012

SMS 2409 MANAGEMENT TRAINING AND DEVELOPMENT

Time: 3 Hours

 $(5 \times 10 = 50)$

Maximum Marks: 50

I. A. "Training is the corner stone of sound management". Examine the statement along with approaches of training.

OR

- B. Elaborate the training practices in PSUs and private companies in India.
- II. A. Give an account of various training techniques designed to train operative personnel in Indian industries.

OR

- B. Explain the need and importance of National Apprenticeship Training and Workers' Education Scheme.
- III. A. "Executive development is an attempt at improving an individuals managerial effectiveness through a planned and deliberate process of learning". Do you agree? Justify the answer.

OR

- B. Explain the importance and need for succession planning and career development
- IV. A. Elaborate the contribution and need for professional bodies for management education and training in India.

OR

- B. Write short notes on:
 - (i) TQM and training
 - (ii) ISO 9000 certification
 - (iii) Process of budget estimation in training
 - (iv) Types of training aids
- V. A. Explain the role and use of computer aided programmes in training.

OR

B. Elaborate the training needs of 21st century along with relevance of computer applications.