

MBA(PT).VI/05,15.0513(a)



M.B.A. (PT) DEGREE VI SEMESTER EXAMINATION MAY 2015

SMP 2605 MANAGEMENT OF INDUSTRIAL RELATIONS

(Regular)

Time: 3 Hours

Maximum Marks: 50

PART A (Answer ALL questions)

 $(5 \times 2 = 10)$

Define the following:

- 1. Collective bargaining.
- 2. Gains sharing.
- 3. Lock out.
- 4. ILO.
- 5. Voluntary arbitration.

PART B (Answer ANY FIVE questions)

 $(5 \times 4 = 20)$

- 6. Role of trade union in industrial relations.
- 7. What do you understand by IR at the shop floor?
- 8. Discuss the salient features of industrial employment.
- 9. Give an account of the principles of grievance handling.
- Briefly explain bipartite and tripartite machineries.
- 11. Describe different forms of strikes in an organization.
- 12. Make a critical evaluation of Dunlop model.

PART C (Answer ANY TWO questions)

 $(2 \times 10 = 20)$

- 13. Discuss ways and means to manage strikes. Suggest other alternative methods to establish rights in peaceful ways.
- 14. Critically evaluate IR policy with suitable suggestions for modification.
- 15. Discuss the causes of industrial unrest and suggest ways to prevent the unrest.