

MBA.IB.II/04.13. 0391

MBA DEGREE (INTERNATIONAL BUSINESS) II SEMESTER EXAMINATION APRIL 2013

SMI 2202 MARKETING MANAGEMENT

(2012 Admission)

Time: 3 Hours

Max. Marks: 50

PART A (Answer ALL questions)

 $(5 \times 2 = 10)$

- 1. What do you mean by environmental analysis?
- 2. Define marketing information systems.
- 3. Explain marketing mix.
- 4. What is new product adaptation process?
- 5. Briefly explain Green marketing.

PART B (Answer ANY FIVE questions)

 $(5 \times 4 = 20)$

- 6. Explain steps involved in marketing research.
- 7. Discuss the use and objectives of advertisement.
- 8. What are the factors to be considered while determining the channels of distribution?
- 9. Explain the importance of promotion strategies in the present competitive environment.
- 10. Discuss the factors influencing consumer behaviour.
- 11. State the importance of packaging, labelling, warrantees and guarantees in marketing and brand building.
- 12. What are the effects of globalisation in marketing?

PART C (Answer ANY TWO questions)

 $(2 \times 10 = 20)$

- 13. What are the essential requirements for the marketing success of a new product or a service under the present competitive environment?
- 14. Write short notes on:
 - (i) Publicity
 - (ii) Personal selling
 - (iii) Promotional mix
 - (iv) Social marketing
- 15. Explain the various methods of pricing.