

MBA(TT)II/05.14 .0554



B

**MBA (TRAVEL AND TOURISM) DEGREE II SEMESTER EXAMINATION
MAY 2014**

SMT 2203 OPERATIONS MANAGEMENT
(Regular & Supplementary)

Time: 3 Hours

Maximum Marks: 50

PART A
(Answer *ALL* questions)

(5 × 2 = 10)

1. What is the use of forecasting techniques?
2. Why fire study is conducted?
3. What is short term planning?
4. What is reorder point in inventory management?
5. Where the OC curves are used?

PART B
(Answer *ANY FIVE* questions)

(5 × 4 = 20)

6. Explain production systems.
7. Write on the methods of plant layout.
8. Describe two methods of productivity measurement in a plant.
9. Explain short term scheduling with an example.
10. Explain probabilistic model with lead time in inventory management.
11. Differentiate between MRPI and MRP.
12. Explain ISO quality standards.

PART C
(Answer *ANY TWO* questions)

(2 × 10 = 20)

13. Explain all control charts with diagram.
14. Explain work measurement procedure.
15. What are the elements of inventory carrying cost?