M	RA	IV/04.	17	0448
IVI	DA.	I V / U+.	1.	UHHO

Reg. No.
----------

# C

### MBA (PT) DEGREE IV SEMESTER EXAMINATION APRIL 2017

#### SMP 2402 OPERATIONS MANAGEMENT

(Supplementary - Prior to 2014)

Time: 3 Hours

Maximum Marks: 50

#### PART A

(Answer ALL questions)

 $(5 \times 2 = 10)$ 

- What do you mean by Operations strategy?
- Briefly discuss the different types of Layout.
- Describe briefly the concept of Aggregate planning.
- 4. Distinguish between MRP-I and MRP-II.
- Define the concept of TQM. Enumerate its elements and salient features.

### PART B (Answer ANY FIVE questions)

 $(5 \times 4 = 20)$ 

- Discuss the nature and scope of Operations management.
- Explain briefly the different types of Production systems.
- 8. Briefly discuss the major considerations in Facility location decisions.
- 9. Write a note on the choice of Process technology.
- 'JIT is of cardinal significance in Indian manufacturing sector today'. Critically examine.
- 11. Briefly explain the functions of Purchasing and Sores Management.
- 12. Discuss briefly the concepts of (i) Acceptance Sampling and (ii) OC Curve.

## PART C (Answer ANY TWO questions)

 $(2 \times 10 = 20)$ 

- 13. Discuss the concept, relevance and significance of SCM in today's business. (10)
- Using the following data determine: (i) the least squares trend line, and (ii) (8+2=10) the predicted value for FY 2017 sales. [Hint: To simplify computations, transform the values of x (time) into simpler numbers, like, 1, 2 etc. corresponding to FY 2010, FY 2010 etc.]

Financial Year (FY)	Sales (Units)
2010	100
2011	110
2012	122
2013	130
2014	139
2015	152
2016	164

15. (a) Classify the following 10 components used in a factory using ABC analysis.

Component	Annual Usage (Nos.)	Unit cost in ₹	
M	5,000	1.50	
N	1,500	8.00	
0	10,000	10.50	
Р	6,000	2.00	
Q	7,500	0.50	
R	6,000	13.60	
S	5,000	0.75	
T	4,500	1.25	
U	7,000	2.50	
V	3,000	2.00	

(b) M/s. Excel Ltd. Manufactures 450 bicycles a month. The company buys tyres for the bicycles from a supplier at the cost of ₹ 20 per tyre. The inventory carrying cost of the company is 15 per cent of the cost and ordering cost is ₹ 50 per order. Find the EOQ.

\*\*\*

(5)

(5)