



MBA F.III/10.146

MBA DEGREE (PT) III SEMESTER EXAMINATION NOVEMBER 2010

SMP 2303 ORGANISATIONAL ANALYSIS AND PROCESSES

Time: 3 Hours

Maximum marks : 50

(Each question carries TEN marks)

(5 x 10 = 50)

- I. A) What is meant by organizational effectiveness? Suggest innovative strategies to improve organizational effectiveness.

OR

- B) What is the importance of organizational stake holders? How can you sustain the interests of the stakeholders ?.

- II A) Explain how the various building blocks of differentiation contribute to the organizational design.

OR

- B) Write short notes on **any three** :

- i) Span of Control. ii) Bureaucracy.
ii) Mechanistic and Organic Structures. iii) Matrix structures

- III. A) Explain how it is possible to balance organizational environment by managing resource dependencies?

OR

- B) Discuss the need and significance of creating values and core competencies in organizations.

- IV. A) Discuss the various models of decision making and suggest methods to improve decision making skills.

OR

- B) 'Resolving organizational conflicts at the attitudinal level is better than resolving conflicts at the structural level' Comment on the statement.

- V. A) Give a brief illustration of organizational life cycle.

OR

- B) What do you understand by organizational culture? What are the sources of organizational culture?
