



MBA(F)III/12.13.1026

**MBA (FT) DEGREE III SEMESTER EXAMINATION DECEMBER 2013**

**SMS 2304 ORGANISATIONAL ANALYSIS AND PROCESSES**

*(Prior to 2012 Admission)*

Time: 3 Hours

Maximum Marks: 50

(5 × 10 = 50)

- I. Sketch briefly the significance of organisational design for a stable and well developed organisation.
- OR**
- II. Examine the relationship between organisational design and organisational environment.
- III. Compare and contrast mechanistic and organic structures. Cite practical examples to support your answer.
- OR**
- IV. Write an explanatory note on 'value creation and core competencies'.
- V. "The type and model of decision making largely influences the organisational effectiveness". Elucidate.
- OR**
- VI. Define 'organisational conflict' in your own words. Present a case study on conflict management in an organisation with which you are familiar.
- VII. Examine the practical utility of Carnegie and Garbage Can Models to the business organisation.
- OR**
- VIII. As a global head (T&Q), how do you evolve strategies for organisational learning? Explain briefly.
- IX. Present the life cycle of an organisation diagrammatically and discuss the stages in brief.
- OR**
- X. Define 'hierarchy' and 'span of control'. Why do you think that they are very significant in an organisation? Explain.

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