



MBA(F)III/12.13.1025

MBA (FT) DEGREE III SEMESTER EXAMINATION DECEMBER 2013

SMS 2302 ORGANISATIONAL ANALYSIS AND PROCESSES
(2012 Admission)

Time: 3 Hours

Maximum Marks: 50

PART A
(Answer *ALL* questions)

(5 × 2 = 10)

- I. What is meant by organizational effectiveness?
- II. What is the difference between mechanistic and organic structures?
- III. What is structural contingency?
- IV. Define organizational culture.
- V. What is organizational learning?

PART B
(Answer *ANY FIVE* questions)

(5 × 4 = 20)

- VI. Briefly explain the building blocks of organizational structure.
- VII. Discuss the problems associated with the vertical dimension.
- VIII. Explain the Greiner's models of organizational growth.
- IX. Explain routine and complex tasks in terms of Perrow's technology.
- X. What are the factors affecting organizational learning?
- XI. Suggest innovative ways to resolve conflicts in organizations.
- XII. Discuss the factors leading to organizational decline.

PART C
(Answer *ANY TWO* questions)

(2 × 10 = 20)

- XIII. Critically evaluate the goal and process approaches towards organizational effectiveness.
- XIV. Explain organizational life cycle. Discuss the implications of specialist and generalist strategies in the life cycle of an organization.
- XV. Suggest ways to improve organizational coordination among employees.