



MBA.T.II/10. 89

M.B.A. DEGREE (TRAVEL AND TOURISM) II SEMESTER EXAMINATION, JUNE 2010

SMT 2204 ORGANISATIONAL BEHAVIOUR

Time: 3 Hours

Maximum Marks : 50

(All questions carry EQUAL marks)

(5 x 10 = 50)

- I. A. Describe the history and development of organizational behaviour.  
**OR**  
B. What type of behaviours affect the performance and productivity of a worker?
- II. A. Discuss the various factors influencing perception.  
**OR**  
B. Explain the applications of motivation to management of behavioural modification.
- III. A. Differentiate between introvert and extrovert personalities. Is one form of personality necessarily better than the other.  
**OR**  
B. What are the limitations on behaviour modifications? Is there any type of behaviour that cannot be changed?
- IV. A. Discuss the various types of conflict and defensive mechanisms to avoid conflict.  
**OR**  
B. How do you differentiate between positional and personal power? How do these powers complement each other?
- V. A. Explain in detail some of the reasons for group formation.  
**OR**  
B. Under what circumstances would the group decision making style be preferable over the individual decision making style.

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