



MBA.F.III/11.12. 1052

**M.B.A. DEGREE III SEMESTER EXAMINATION NOVEMBER 2012**

**SMS 2304 ORGANIZATIONAL ANALYSIS AND PROCESSES**

Time : 3 Hours

Maximum Marks: 50

(5 x 10 = 50)

I. A. Discuss various approaches to organizational effectiveness.

**OR**

B. Explain the importance of organizational stake holders. Suggest methods to sustain the interests of the stake holders.

II. A. Give an account of various structures in organizations.

**OR**

B. Explain how the various blocks of differentiation contribute to the organization design.

III. A. What is meant by resource dependencies? How do you manage resource dependencies?

**OR**

B. Discuss various strategies to enhance organizational competencies.

IV. A. Explain various decision making models.

**OR**

B. Discuss factors contributing to organizational conflicts. How can conflicts be managed?

V. A. What is organizational culture? How can you create organizational culture?

**OR**

B. Discuss the strategies for organizational learning.

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