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**MBA Degree (FT/PT) First Semester University End Examination,
March 2021**

16-371-0101(FT)/16-372-0101(PT): Management Concepts and Organisational Behaviour
(Regular & Common to all batches)

Time: 3 Hrs.

Maximum Marks: 50

PART A

(Answer **ALL** Questions)

1. Differentiate between Controlling and Directing functions of management.
2. Which are the different steps in managerial decision-making process?
3. What are the basic dimensions along which teams and groups differ?
4. What is meant by Social learning? Give examples.
5. List out the individual sources of resistance towards organisational change.

(5x 2 = 10)

PART B

(Answer **ANY Five** Questions)

6. Briefly discuss the characteristics and advantages of Scientific Management.
7. How are Job Rotation, Job Enlargement and Job Enrichment different from each other? Explain briefly their roles in motivation at the workplace.
8. What are the different emotions and what are their relevance in organisations? How can emotions be managed in organisations?
9. What is meant by Perceptual Attribution? Briefly explain the factors influencing the attribution process.
10. Define organisational politics and what are the employee responses to it? How is power different from politics?
11. Briefly explain the impact of globalisation on workforce management
12. What is workforce diversity? Discuss its importance in organisational behaviour.

(5x 4 = 20)

PART C

(Answer **ANY TWO** Questions)

13. What are the different contingency models of leadership? Explain each in detail.
14. "Personality plays a key role in organizational behaviour." How is it important and how can it be assessed? What are the different theories and models of personality?
15. Critically evaluate the Administrative Management Theory and discuss the contributions of Henry Fayol in the evolution of modern management.

(2 x 10 = 20)
